## SYLLABUS 1

## THIS COURSE UNIT IS TAUGHT IN ROMANIAN LANGUAGE

#### 1. Information about the program

| 1.1 Higher education institution                   | Politehnica University of Timisoara                        |
|--|--|
| 1.2 Faculty <sup>2</sup> / Department <sup>3</sup> | Communication Sciences/Communication and Foreign languages |
| 1.3 Chair  | -  |
| 1.4 Field of study (name/code <sup>4</sup> )       | Communication Sciences (40 30 10 60)                       |
| 1.5 Study cycle                                    | Undergraduate  |
| 1.6 Study program (name/code/qualification)        | Communication and Public Relations (40 30 10 60 20)        |

#### 2. Information about the discipline

| 2.1 Name of discipline/ formative category <sup>5</sup>     |   |              | Eth                                     | Ethics and deontology in communication |       |                                     |    |
|---|---|--------------|---|--|-------|-------------------------------------|----|
| 2.2 Coordinator (holder) of course activities               |   | Ass          | Assoc. prof. dr. Mariana CERNICOVA-BUCĂ |  |       |                                     |    |
| 2.3 Coordinator (holder) of applied activities <sup>6</sup> |   | Ass          | oc. prof. dr. Mariana CERN              | IICOVA                                 | -BUCĂ |                                     |    |
| <b>2.4</b> Year of study <sup>7</sup>                       | I | 2.5 Semester | I                                       | 2.6 Type of evaluation                 | Е     | 2.7 Type of discipline <sup>8</sup> | DI |

## 3. Total estimated time - hours / semester: direct teaching activities (fully assisted or partly assisted) and individual training activities (unassisted) 9

| 3.1 Number of fully assisted hours / week                        | 2 of which:  | 3.2 course   | 1   | 3.3 seminar / laboratory / project                    | 1   |
|--|--|--|-----|---|-----|
| 3.1* Total number of fully assisted hours / semester             | 28 of which:   | 3.2* course  | 14  | 3.3* seminar / laboratory / project                   | 14  |
| <b>3.4</b> Number of hours partially assisted / week             | of which:  | 3.5 training   |     | <b>3.6</b> hours for diploma project elaboration      |     |
| <b>3.4*</b> Total number of hours partially assisted / semester  | of which:  | 3.5* training  |     | <b>3.6*</b> hours for diploma project elaboration     |     |
| <b>3.7</b> Number of hours of unassisted activities / week       | 7,6 of additional documentary hours in the library, on the specialized electronic platforms and on the field |  |     | 2,5   |     |
| hours of individual study after manual bibliography and notes    |  | after manual, course support,  | 2,5 |   |     |
|  |  | training seminar   |     | atories, homework and papers,                         | 2,6 |
| 3.7* Number of hours of unassisted 97 activities / semester whic |  |  |     | nours in the library, on the atforms and on the field | 30  |
|  |  | hours of individual study after manual, course support, bibliography and notes |     | 30  |     |
|  |  | training seminar portfolios and es   |     | atories, homework and papers,                         | 37  |
| 3.8 Total hours / week 10  | 9  |  |     |   |     |
| 3.8* Total hours /semester                                       | 125  |  |     |   |     |
| 3.9 Number of credits  | 5  |  |     |   |     |

| 4.1 Curriculum   | • | Critical thinking                          |
|------------------|---|--|
| 4.2 Competencies | • | Correct verbal and written language skills |

<sup>&</sup>lt;sup>1</sup> The form corresponds to the Discipline File promoted by OMECTS 5703 / 18.12.2011 and to the requirements of the ARACIS Specific Standards valid from 01.10.2017.

 $<sup>^{2}\,</sup>$  The name of the faculty which manages the educational curriculum to which the discipline belongs

<sup>&</sup>lt;sup>3</sup> The name of the department entrusted with the discipline, and to which the course coordinator/holder belongs.

<sup>&</sup>lt;sup>4</sup> The code provided in HG no.140 / 16.03.2017 or similar HGs updated annually shall be entered.

<sup>&</sup>lt;sup>5</sup> Discipline falls under the educational curriculum in one of the following formative disciplines: Basic Discipline (DF), Domain Discipline (DD), Specialist Discipline (DS) or Complementary Discipline (DC).

6 Application activities refer to: seminar (S) / laboratory (L) / project (P) / practice/training (Pr).

7 Year of studies in which the discipline is provided in the curriculum.

<sup>&</sup>lt;sup>8</sup> Discipline may have one of the following regimes: imposed discipline (DI), optional discipline (DO) or optional discipline (Df).

 $<sup>^9</sup>$  The number of hours in the headings 3.1 \*, 3.2 \*, ..., 3.8 \* is obtained by multiplying by 14 (weeks) the number of hours in headings 3.1, 3.2, ..., 3.8. The information in sections 3.1, 3.4 and 3.7 is the verification keys used by ARACIS as: (3.1) + (3.4)  $\geq$  28 hours / wk. and (3.8)  $\leq$  40 hours / wk.  $^{10}$  The total number of hours / week is obtained by summing up the number of hours in points 3.1, 3.4 and 3.7.

| 5.1 of the course                          | • | Auditorium with video-projector                                |
|--|---|--|
| <b>5.2</b> to conduct practical activities | • | Seminar room video-projector, computer and Internet connection |

#### 6. Specific competencies acquired through this discipline

| Specific competencies   | <ul> <li>CP 1: Identification and use of language, methodologies and specialized knowledge in the field of communication sciences</li> <li>CP5: Professional assistance in the management of crisis communication and/or in the mediation of communication conflicts</li> </ul>   |
|---|---|
| Professional competencies ascribed to the specific competencies | Solving the professional ethical dilemma with domain-specific argumentation Elaboration of documents supporting organizational culture, in correct formats and with specific language Analyzing potentially conflict situations and providing remedial solutions Demonstration of copyright rules applicable to multiple communication platforms  |
| Transversal competencies ascribed to the specific competencies  | <ul> <li>CT1: Solving in a realistic manner - with argumentation both theoretical, and practical – of some usual professional situations, in view of their effective and ethical accomplishment</li> <li>CT2: Applying the techniques of effective multidisciplinary teamwork in accomplishing some tasks on different hierarchy ladders</li> <li>CT3: Self-assessment of the need for vocational training, to facilitate school-to-work transition and adaptation to labour market requirements</li> </ul> |

## 7. Objectives of the discipline (based on the grid of specific competencies acquired - pct.6)

| 7.1 The general objective of the discipline | Stimulating professional social behaviour and the ability to harmonise students' personalities with the requirements of modern organisational culture.  |  |
|---|---|--|
|   | Transfer of a set of theoretical and applied knowledge to prepare students for professional life, considering ethical norms and previously acquired knowledge in the Law of Communication discipline.   |  |
| 7.2 Specific objectives                     | <ul> <li>Training of ethical competence in the field of specialization<br/>(communication/public relations, advertising, scientific research) and related<br/>fields (journalism, public administration, economic environment).</li> <li>Developing positive and responsible attitudes towards public relations.</li> </ul> |  |

| 8.1 Course  | Number of hours | Teaching methods 12        |
|---|-----------------|----------------------------|
| Ethics and general ethics: definitions, values, attitudes in a social context. Relevant themes of applied ethics          | 2               | Lecture, brainstorming,    |
| Main ethical traditions: ethical judgement  | 2               | interactive discussion,    |
| Means of achieving professional rules: code of ethics, ethics committee, internal regulations                             | 2               | explanations, and examples |
| Particularities of professional ethics in the field of communication sciences (journalism, public relations, advertising) | 2               |                            |
| Ethical Codes and Professional Associations in Public Relations   | 2               |                            |
| Copyright, right to one's own image, rules that influence RP activities   | 2               |                            |

<sup>11</sup> It details all the didactic activities foreseen in the curriculum (lectures and seminar themes, the list of laboratory works, the content of the stages of project preparation, the theme of each practice stage). The titles of the laboratory work carried out on the stands shall be accompanied by the notation "(\*)".

<sup>12</sup> Presentation of the teaching methods will include the use of new technologies (e-mail, personalized web page, electronic resources etc.).

Current trends in the professional ethics of communicators 2

Bibliography 13

- 1. Frunză, Sandu, Comunicare etică și responsabilitate socială, Editura Tritonic, București, 2011.
- 2. Newsom, Doug, VanSlyke, Judy, Kruckenberg, Dean, Totul despre relațiile publice, Polirom, 2003.
- 3. Singer, Peter (editor), Tratat de etică, Editura Polirom, București, 2006.
- 4. Radu, Raluca-Nicoleta, Deontologia comunicării publice, Editura Polirom, București, 2015

.English language bibliography provided upon request

| <b>8.2</b> Applied activities <sup>14</sup>   | Number of hours | Teaching methods                          |
|---|-----------------|---|
| Dynamics of the relationship between values, attitudes and behaviour: study of values expressed by organisations                              | 2               | Inductive/deductive analysis, interactive |
| Personal Ethics vs. Organizational Ethics: Analysis Exercise and Role-Playing   | 2               | discussion, explanations, and             |
| Code of ethics in institutions and organisations as a way of supporting organisational culture: analysis of codes and elaboration of own code | 2               | examples, case studies                    |
| Group/collective processes and behaviours; ethical leadership issue (case study)  | 2               |   |
| Comparing ethical values in the mirror between journalism, PR and advertising   | 2               |   |
| Corporate social responsibility – analysis of CSR campaigns and simulation of the proposal for CSR actions for a company                      | 2               |   |
| Meeting with a professional communicator and a debate of professional ethics issues in various situations                                     | 2               |   |

Bibliography 15

Authentic texts, film (de ex. Citizenfour, Thank you for smoking etc.), recommended bibliography for the course

http://www.ipra.org/, www.prwave.rowww.unesco.org;

authentic texts from local media

# 9. Corroboration of the content of the discipline with the expectations of the main representatives of the epistemic community, professional associations and employers in the field afferent to the program

• Compliance with ethics in labor relations is part of the requirements of employers, regardless of the field of activity, and membership of the body of public relations professionals requires, in addition to adopting general ethical behavior, the assumption of the values and behaviors described in the Athens Code of Ethics, with subsequent adaptations, under the conditions of postmodern, logocentric and digital society.

#### 10. Evaluation

| Type of activity        | 10.1 Evaluation criteria 16  | 10.2 Evaluation methods                                   | 10.3 Share of the final grade |
|-------------------------|--|---|-------------------------------|
| 10.4 Course             | Demonstration of knowledge of specific concepts and ability to formulate ethical decisions in accordance with the rules of the profession;             | Written test (two theoretical subjects and one practical) | 50%                           |
| 10.5 Applied activities | S: Demonstration of the ability to analyse ethical situations and make decisions in accordance with the rules and professional culture of the employer | Active participation in the seminar activities. Portfolio | 50%                           |
|                         | L:   |   |                               |
|                         | <b>P</b> <sup>17</sup> :   |   |                               |
|                         | Pr:  |   |                               |

10.6 Minimum performance standard (minimum amount of knowledge necessary to pass the discipline and the way in which this knowledge is verified <sup>18</sup>)

<sup>13</sup> At least one title must belong to the discipline team and at least one title should refer to a reference work for discipline, national and international circulation, existing in the LIPT library.

the UPT library.

14 Types of application activities are those specified in footnote 5. If the discipline contains several types of applicative activities then they are sequentially in the lines of the table below. The type of activity will be in a distinct line as: "Seminar:", "Laboratory:", "Project:" and / or "Practice/training".

<sup>&</sup>lt;sup>15</sup> At least one title must belong to the discipline team.

<sup>&</sup>lt;sup>16</sup> Syllabus must contain the procedure for assessing the discipline, specifying the criteria, methods and forms of assessment, as well as specifying the weightings assigned to them in the final grade. The evaluation criteria shall be formulated separately for each activity foreseen in the curriculum (course, seminar, laboratory, project). They will also refer to the forms of verification (homework, papers, etc.)

<sup>&</sup>lt;sup>17</sup> In the case where the project is not a distinct discipline, this section also specifies how the outcome of the project evaluation makes the admission of the student conditional on the final assessment within the discipline.

<sup>&</sup>lt;sup>18</sup> It will not explain how the promotion mark is awarded.

Grade 5 is given for the minimal treatment of each subject at the exam, grade 10 for the treatment of the subjects, with
including information from the bibliography. The evaluation takes into consideration the capacity of the students to combine
acquired knowledge with their own documentation and reasoned opinion. Any attempt to cheat or plagiarize will result in
sanctions, according to the gravity of the academic offence.

| Date of completion                | Course coordinator (signature)                         | Coordinator of applied activitie (signature) |  |
|-----------------------------------|--|--|--|
| Head of Department<br>(signature) | Date of approval in the Faculty  Council <sup>19</sup> | Dean<br>(signature)                          |  |
|                                   |  |  |  |

 $<sup>^{19}</sup>$  The endorsement is preceded by the discussion of the board's view of the study program on the discipline record.

# SYLLABUS<sup>20</sup>

## THIS COURSE UNIT IS TAUGHT IN ROMANIAN LANGUAGE

#### 4. Information about the program

| 1.1 Higher education institution                     | Politehnica University of Timisoara                        |
|--|--|
| 1.2 Faculty <sup>21</sup> / Department <sup>22</sup> | Communication Sciences/Communication and Foreign languages |
| 1.3 Chair  | -  |
| 1.4 Field of study (name/code <sup>23</sup> )        | Communication Sciences (40 30 10 60)                       |
| 1.5 Study cycle                                      | Undergraduate  |
| 1.6 Study program (name/code/qualification)          | Communication and Public Relations (40 30 10 60 20)        |

#### 5. Information about the discipline

| 2.1 Name of discipline/ formative category <sup>24</sup>            |    |              | Communication with the press        |                        |   |                                      |    |
|---|----|--------------|-------------------------------------|------------------------|---|--------------------------------------|----|
| 2.2 Coordinator (holder) of course activities                       |    |              | Assoc. prof. Mariana CERNICOVA-BUCĂ |                        |   |                                      |    |
| <b>2.3</b> Coordinator (holder) of applied activities <sup>25</sup> |    |              | Lec                                 | t. dr. Daniel CIUREL   |   |                                      |    |
| 2.4 Year of study <sup>26</sup>                                     | II | 2.5 Semester | 2                                   | 2.6 Type of evaluation | Е | 2.7 Type of discipline <sup>27</sup> | DI |

## 6. Total estimated time - hours / semester: direct teaching activities (fully assisted or partly assisted) and individual training activities (unassisted) 28

| 3 of which:  | 3.2 course   | 1  | 3.3 seminar / laboratory / project  | 2  |
|--------------|--|--|---|--|
| 42 of which: | <b>3.2</b> * course  | 14   | 3.3* seminar / laboratory / project   | 28   |
| of which:    | 3.5 training   |  | <b>3.6</b> hours for diploma project elaboration  |  |
| of which:    | 3.5* training  |  | 3.6* hours for diploma project elaboration  |  |
|              |  |  | 1,5   |  |
|              | hours of individual study after manual, course support, bibliography and notes   |  |   | 1,5  |
|              |  |  | tories, homework and papers,  | 1,5  |
| 58 of which: | additional documentary hours in the library, on the specialized electronic platforms and on the field hours of individual study after manual, course support, bibliography and notes |  | 18  |  |
|              |  |  | after manual, course support,   | 20   |
|              |  |  | tories, homework and papers,  | 20   |
| 7,1          | ·  |  | ·   |  |
| 100          |  |  |   |  |
| 4            |  |  |   |  |
|              | 42 of which: of which: 3,5 of which: 58 of which: 7,1 100  | which:  42 of which:  of which:  3.2* course  3.2* course  3.2* course  3.5 training  of which:  3.5* training  additional documents of individual bibliography and training seminar portfolios and establiography | which:  42 of which:  3.2* course  14  3.2* course  14  3.5 training  3.5 training  3.5 of which:  42 additional documentary has pecialized electronic plate hours of individual study bibliography and notes training seminars / laborate portfolios and essays  58 of which:  58 of which:  59 additional documentary has pecialized electronic plate hours of individual study bibliography and notes training seminars / laborate portfolios and essays  7,1  100 | which:  42 of which:  of which: |

| 4.1 Curriculum | Introduction to mass-media; PR fundamentals |
|----------------|---|
|----------------|---|

<sup>&</sup>lt;sup>20</sup> The form corresponds to the Discipline File promoted by OMECTS 5703 / 18.12.2011 and to the requirements of the ARACIS Specific Standards valid from 01.10.2017.

 $<sup>^{21}</sup>$  The name of the faculty which manages the educational curriculum to which the discipline belongs

<sup>&</sup>lt;sup>22</sup> The name of the department entrusted with the discipline, and to which the course coordinator/holder belongs.

 $<sup>^{23}</sup>$  The code provided in HG no.140 / 16.03.2017 or similar HGs updated annually shall be entered.

<sup>&</sup>lt;sup>24</sup> Discipline falls under the educational curriculum in one of the following formative disciplines: Basic Discipline (DF), Domain Discipline (DD), Specialist Discipline (DS) or Complementary Discipline (DC).

25 Application activities refer to: seminar (S) / laboratory (L) / project (P) / practice/training (Pr).

26 Year of studies in which the discipline is provided in the curriculum.

<sup>&</sup>lt;sup>27</sup> Discipline may have one of the following regimes: imposed discipline (DI), optional discipline (DO) or optional discipline (Df).

<sup>&</sup>lt;sup>28</sup> The number of hours in the headings 3.1 \*, 3.2 \*, ..., 3.8 \* is obtained by multiplying by 14 (weeks) the number of hours in headings 3.1, 3.2, ..., 3.8. The information in sections 3.1, 3.4 and 3.7 is the verification keys used by ARACIS as:  $(3.1) + (3.4) \ge 28$  hours / wk. and  $(3.8) \le 40$  hours / wk.  $^{29}$  The total number of hours / week is obtained by summing up the number of hours in points 3.1, 3.4 and 3.7.

| 4.2 Compatancies | Verbal and written communication, in accordance with professional norms,      |
|------------------|---|
| 4.2 Competencies | operating with the fundamental terms and and concepts in PR and communication |

| 5.1 of the course                   | Auditorium with video-projector        |
|-------------------------------------|--|
| 5.2 to conduct practical activities | Seminar room video-projector, computer |

## 6. Specific competencies acquired through this discipline

| Specific competencies   | <ul> <li>CP2: Using the new information and communication technologies</li> <li>CP3: Identification and using strategies, methods and techniques of communication in the PR process</li> <li>CP4: Design and promotion of a PR product</li> </ul>   |
|---|---|
| Professional competencies ascribed to the specific competencies | <ul> <li>Analysis of current professional practices</li> <li>Developing products required in written communication with the press: press release, media kit</li> <li>Planning the scenarios for press events: press conference, visit and media tour</li> <li>Simulation of a press conference</li> </ul>                                   |
| Transversal competencies ascribed to the specific competencies  | <ul> <li>CT1: Solving in a realistic manner - with theoretical, and practical argumentation – of current professional situations, in view of their effective and ethical accomplishment</li> <li>CT2: Applying the techniques of effective multidisciplinary teamwork in accomplishing some tasks on different hierarchy ladders</li> </ul> |

## 7. Objectives of the discipline (based on the grid of specific competencies acquired - pct.6)

| 7.1 The general objective of the discipline | Developing the capacity to interact with the main partner in the external communication of<br>the organization/company both for sending content messages and for promotion through<br>publicity |
|---|---|
| 7.2 Specific objectives                     | Defining concepts theories, paradigms and methodologies used in communication analysis  |

| 8.1 Course  | Number of hours | Teaching methods 31                       |
|---|-----------------|---|
| The strategy of media relations: PESO (Paid, Earned, Shared, Owned)   | 2               | Lecture, brainstorming,                   |
| Content creation – media values – values of PR professionals – values of the public   | 2               | interactive discussion, explanations, and |
| Organization and responsibilities of the media bureau. The spokesperson   | 2               | examples                                  |
| 4. Written press communication techniques: the press release  | 2               |   |
| 5. The media kit  | 2               |   |
| Media events: the press conference, the brief, the statement.     Professional requirements, organizational aspects. The media visit and the media tour | 2               |   |

<sup>&</sup>lt;sup>30</sup> It details all the didactic activities foreseen in the curriculum (lectures and seminar themes, the list of laboratory works, the content of the stages of project preparation, the theme of each practice stage). The titles of the laboratory work carried out on the stands shall be accompanied by the notation "(\*)".

<sup>&</sup>lt;sup>31</sup> Presentation of the teaching methods will include the use of new technologies (e-mail, personalized web page, electronic resources etc.).

| <ol><li>Cultivating and maintaining the media relationship through joint<br/>production of programmes or broadcasts, publicity, partnership</li></ol> | 4 |  |
|---|---|--|
|   |   |  |
|   |   |  |
|   |   |  |
|   |   |  |
|   |   |  |
|   |   |  |
|   |   |  |

- Bibliography 32 Balaban, Delia, Abrudan, Mirela, Tendințe în PR și publicitate. Planificare strategică și instrumente de comunicare, Editura Tritonic, București, 2008.
- 2. Coman, Cristina, Relațiile publice și mass media, Polirom, 2004 (ediție revăzută și adăugită)
- 3. David, George, *Tehnici de relații publice. Comunicarea cu mass-media*, Polirom, 2008.
- 4. Dagenais, Bernard, Profesia de relaţionist, Polirom, 2007.
- 5. Marconi, Joe, Ghid practic de relații publice, Polirom, 2007.
- 6. Newsom, Doug, Van Slyke Turk, Judy, Kruckenberg, Dean, Totul despre relațiile publice, Polirom, 2003.

Gini Dietrich (blog): https://spinsucks.com/

| <b>8.2</b> Applied activities <sup>33</sup>                               | Number of hours | Teaching methods                                   |
|---|-----------------|--|
| Analysis of professional communicators (case study)                       | 2               | Inductive/deductive                                |
| 2. Journalists vs. PR professionals face to face (role play)              | 2               | analysis, interactive discussion, explanations and |
| 3. The professional models (spokespersons in media relations)             | 2               |  |
| Meeting with PR professionals and the presentation of communication style | 2               | examples   |
| 5. Identification of materials and documents of interest for the media    | 4               |  |
| 6. Adaptation of the messages considering different media                 | 2               |  |
| 7. Establishing the media plan: concept, tools, and objectives            | 4               |  |
| 8. Using the main tools in communication with media                       | 6               |  |
| Finishing the media communication project                                 | 4               |  |

Bibliography <sup>34</sup> Bibliography recommended at the course, authentic texts

Wilcox, Dennis et al., Relații publice. Strategii și tactici, Editura Curtea Veche, 2009

#### www.prwave.ro

Video material "Imagini" (produced by the Center for Independent Journalism, illustrating aspects of the communication with the press

English language bibliography, provided upon request).

# 9. Corroboration of the content of the discipline with the expectations of the main representatives of the epistemic community, professional associations and employers in the field afferent to the program

• Media relations have a significant place concerning the duties of PR professionals, hired in all communication fields as it became clear from the focus-group, organized at the DCLS in March 2013.

#### 10. Evaluation

| Type of activity        | <b>10.1</b> Evaluation criteria <sup>35</sup>   | 10.2 Evaluation methods  | <b>10.3</b> Share of the final grade |
|-------------------------|---|--|--------------------------------------|
| 10.4 Course             | Demonstrating the theoretical and practical knowledge from the field  | Written exam (two theoretical subjects and one practical)                  | 2/3 of the final grade               |
| 10.5 Applied activities | S: The capacity of thinking synthetically and comparatively, to critically analyze and to produce new advertising materials | Active participation at the seminar. Portfolio consisting in a media event | 1/3 of the final grade               |
|                         | L:  |  |                                      |

<sup>&</sup>lt;sup>32</sup> At least one title must belong to the discipline team and at least one title should refer to a reference work for discipline, national and international circulation, existing in the UPT library.

<sup>&</sup>lt;sup>33</sup> Types of application activities are those specified in footnote 5. If the discipline contains several types of applicative activities then they are sequentially in the lines of the table below. The type of activity will be in a distinct line as: "Seminar:", "Laboratory:", "Project:" and / or "Practice/training".

 <sup>34</sup> At least one title must belong to the discipline team.
 35 Syllabus must contain the procedure for assessing the discipline, specifying the criteria, methods and forms of assessment, as well as specifying the weightings assigned to them in the final grade. The evaluation criteria shall be formulated separately for each activity foreseen in the curriculum (course, seminar, laboratory, project). They will also refer to the forms of verification (homework, papers, etc.)

| <b>P</b> <sup>36</sup> : |  |
|--------------------------|--|
| Pr:                      |  |

- 10.6 Minimum performance standard (minimum amount of knowledge necessary to pass the discipline and the way in which this knowledge is verified 37)
- Designing a plan for communication with media, doing a media monitoring for at least two weeks, organizing a simulated press conference covering all the steps (establishing the topics, the speakers, press invitation, holding the conference)
- Grade 5 is given for minimal treatment of the subjects, grade 10 is given for the treatment of subjects with the demonstration of the theoretical and applied knowledge from the course and from the recommended bibliography.

| Date of completion             | Course coordinator (signature)                           | Coordinator of applied activitie (signature) |  |
|--------------------------------|--|--|--|
| Head of Department (signature) | Date of approval in the Faculty<br>Council <sup>38</sup> | Dean<br>(signature)                          |  |
|                                |  |  |  |

<sup>36</sup> In the case where the project is not a distinct discipline, this section also specifies how the outcome of the project evaluation makes the admission of the student conditional on the final assessment within the discipline.

 <sup>37</sup> It will not explain how the promotion mark is awarded.
 38 The endorsement is preceded by the discussion of the board's view of the study program on the discipline record.

# SYLLABUS 39

## THIS COURSE UNIT IS TAUGHT IN ROMANIAN LANGUAGE

#### 7. Information about the program

| 1.1 Higher education institution                     | Politehnica University of Timisoara                        |
|--|--|
| 1.2 Faculty <sup>40</sup> / Department <sup>41</sup> | Communication Sciences/Communication and Foreign languages |
| 1.3 Chair  | -  |
| 1.4 Field of study (name/code <sup>42</sup> )        | Communication Sciences (40 30 10 60)                       |
| 1.5 Study cycle                                      | Undergraduate  |
| 1.6 Study program (name/code/qualification)          | Communication and Public Relations (40 30 10 60 20)        |

#### 8. Information about the discipline

| <b>2.1</b> Name of discipline/ formative category <sup>43</sup> |   |              | Introduction to mass-media              |                        |   |                                      |    |
|---|---|--------------|---|------------------------|---|--------------------------------------|----|
| 2.2 Coordinator (holder) of course activities                   |   |              | Assoc. prof. dr. Mariana CERNICOVA-BUCĂ |                        |   |                                      |    |
| 2.3 Coordinator (holder) of applied activities <sup>44</sup>    |   |              | Lect                                    | t. dr. Daniel CIUREL   |   |                                      |    |
| 2.4 Year of study <sup>45</sup>                                 | ı | 2.5 Semester | I                                       | 2.6 Type of evaluation | E | 2.7 Type of discipline <sup>46</sup> | DI |

## 9. Total estimated time - hours / semester: direct teaching activities (fully assisted or partly assisted) and individual training activities (unassisted) 47

| 3.1 Number of fully assisted hours / week                       | 3 of which:  | 3.2 course   | 2  | 3.3 seminar / laboratory / project                | 1   |
|---|--------------|--|----|---|-----|
| <b>3.1*</b> Total number of fully assisted hours / semester     | 42 of which: | <b>3.2</b> * course  | 28 | 3.3* seminar / laboratory / project               | 14  |
| <b>3.4</b> Number of hours partially assisted / week            | of which:    | 3.5 training   |    | <b>3.6</b> hours for diploma project elaboration  |     |
| <b>3.4*</b> Total number of hours partially assisted / semester | of which:    | 3.5* training  |    | <b>3.6*</b> hours for diploma project elaboration |     |
| 3.7 Number of hours of unassisted activities / week             | 6 of which:  | additional documentary hours in the library, on the specialized electronic platforms and on the field hours of individual study after manual, course support, bibliography and notes |    |   | 2,5 |
|   |              |  |    |   | 1,5 |
|   |              | training seminar   |    | atories, homework and papers,                     | 2   |
| 3.7* Number of hours of unassisted activities / semester        | 83 of which: | additional documentary hours in the library, on the specialized electronic platforms and on the field  |    |   | 30  |
|   |              | hours of individual study after manual, course support, bibliography and notes   |    | after manual, course support,                     | 30  |
|   |              | training seminar   |    | atories, homework and papers,                     | 23  |
| 3.8 Total hours / week 48                                       | 8,9          | •  | •  |   | •   |
| 3.8* Total hours /semester                                      | 125          |  |    |   |     |
| 3.9 Number of credits   | 5            |  |    |   |     |

| 4.1 Curriculum   | • | Not the case                               |
|------------------|---|--|
| 4.2 Competencies | • | Correct verbal and written language skills |

<sup>39</sup> The form corresponds to the Discipline File promoted by OMECTS 5703 / 18.12.2011 and to the requirements of the ARACIS Specific Standards valid from 01.10.2017.

 $<sup>^{</sup>m 40}$  The name of the faculty which manages the educational curriculum to which the discipline belongs

<sup>&</sup>lt;sup>41</sup> The name of the department entrusted with the discipline, and to which the course coordinator/holder belongs.

 $<sup>^{42}</sup>$  The code provided in HG no.140 / 16.03.2017 or similar HGs updated annually shall be entered.

<sup>&</sup>lt;sup>43</sup> Discipline falls under the educational curriculum in one of the following formative disciplines: Basic Discipline (DF), Domain Discipline (DD), Specialist Discipline (DS) or Complementary Discipline (DC).

44 Application activities refer to: seminar (S) / laboratory (L) / project (P) / practice/training (Pr).

45 Year of studies in which the discipline is provided in the curriculum.

<sup>&</sup>lt;sup>46</sup> Discipline may have one of the following regimes: imposed discipline (DI), optional discipline (DO) or optional discipline (Df).

<sup>&</sup>lt;sup>47</sup> The number of hours in the headings 3.1 \*, 3.2 \*, ..., 3.8 \* is obtained by multiplying by 14 (weeks) the number of hours in headings 3.1, 3.2, ..., 3.8. The information in sections 3.1, 3.4 and 3.7 is the verification keys used by ARACIS as:  $(3.1) + (3.4) \ge 28$  hours / wk. and  $(3.8) \le 40$  hours / wk. <sup>48</sup> The total number of hours / week is obtained by summing up the number of hours in points 3.1, 3.4 and 3.7.

| 5.1 of the course                   | Auditorium with video-projector                                |
|-------------------------------------|--|
| 5.2 to conduct practical activities | Seminar room video-projector, computer and Internet connection |

#### 6. Specific competencies acquired through this discipline

| Specific competencies   | <ul> <li>Analysis of media messages using the principles of media literacy and the rules of selecting the news</li> <li>Demonstrating the knowledge of the Romanian media universe</li> <li>Designing media texts compatible with the journalism professional practices</li> <li>Following media messages on multiple publishing platforms online and offline</li> </ul> |
|---|--|
| Professional competencies ascribed to the specific competencies | <ul> <li>Solving in a realistic manner - with argumentation both theoretical, and practical – of some usual professional situations, in view of their effective and ethical accomplishment</li> <li>Applying the techniques of effective multidisciplinary teamwork in accomplishing some tasks on different hierarchy ladders</li> </ul>                                |
| Transversal competencies ascribed to the specific competencies  | <ul> <li>CT1: Solving in a realistic manner - with argumentation both theoretical, and practical – of some usual professional situations, in view of their effective and ethical accomplishment</li> <li>CT2: Applying the techniques of effective multidisciplinary teamwork in accomplishing some tasks on different hierarchy ladders</li> </ul>                      |

## 7. Objectives of the discipline (based on the grid of specific competencies acquired - pct.6)

| <b>7.1</b> The general objective of the discipline | <ul> <li>Acquiring essential knowledge about the functioning of the mass-media system, the<br/>theories concerning the roles and effects of mass-media, and the evolution of mass<br/>communication in relation with the technological progress</li> </ul> |
|--|--|
|  | Developing the capacity to interact with the main partner in the oxternal communication of the organization/company both for sending content messages and for promotion through publicity  |
| 7.2 Specific objectives                            | Developing media literacy skills   |
|  | Acquiring a set of both theoretical and applied knowledge allowing the creation of media texts compatible with selected channel  |
|  | Stimulation of creativity and the demonstration of abilities of presenting projects  |

| 8.1 Course  | Number of hours | Teaching methods 50        |
|---|-----------------|----------------------------|
| Mass communication and mass media. M. McLuhan and the<br>"communication highways" | 2               | Lecture, brainstorming,    |
| 2. Media universe: typology of media institutions                                 | 2               | interactive discussion,    |
| 3. Media institution as message generator   | 2               | explanations, and examples |
| Editorial and advertising content. The double financing of the media              | 2               | CXGIIIPICS                 |
| 5. Professional rules of identification of journalistic information               | 2               |                            |
| 6. Media and society: models of the press   | 2               |                            |
| 7. The right to free press and digital challenges                                 | 2               |                            |

<sup>&</sup>lt;sup>49</sup> It details all the didactic activities foreseen in the curriculum (lectures and seminar themes, the list of laboratory works, the content of the stages of project preparation, the theme of each practice stage). The titles of the laboratory work carried out on the stands shall be accompanied by the notation "(\*)".

<sup>50</sup> Presentation of the teaching methods will include the use of new technologies (e-mail, personalized web page, electronic resources etc.).

| 8. Socio-cultural functions of mass-media: interpretation, connection, culturalization, entertainment                     | 2 |  |
|---|---|--|
| 9. Theories of mass-media effects: limited and weak effects   |   |  |
| 10. Theories of mass-media effects: strong effects  |   |  |
| Organization of journalistic activity. The news desk: roles and activities  |   |  |
| 12. The professional status of the journalist. The journalistic profession: professional values and the objectivity ideal |   |  |
| 13. The press agency specific   |   |  |
|   |   |  |

Bibliography <sup>51</sup> Cernicova-Bucă, Mariana, *Stilul publicistic actual. Cu privire specială asupra interviului*, Editura Augusta, Timișoara, 1999.

Cernicova-Bucă, Mariana, Universul mediatic timișean, Editura Orizonturi universitare, Timișoara, 2009.

Coman, Mihai, Introducere în sistemul mass media, Polirom, 2016 (ediția a IV-a)

Dominick, Joseph R., Ipostaze ale comunicării de masă. Media în era digitală, Editura Comunicare.ro, 2009

English language bibliography provided upon request

| <b>8.2</b> Applied activities <sup>52</sup>  | Number of hours | Teaching methods                          |
|--|-----------------|---|
| Media literacy: the construction and deconstruction of the media message. The principles of media literacy | 2               | Inductive/deductive analysis, interactive |
| 2. Media messages producers  | 2               | discussion,                               |
| 3. Media formats and genres  | 2               | explanations and examples                 |
| 4. Media audiences   | 2               | examples                                  |
| 5. Media content   | 2               |   |
| 6. The control of the media messages   | 2               |   |
| 7. Agenda setting, framing, and priming  | 2               |   |
| 8.   | 2               |   |
|  |                 |   |

Bibliography <sup>53</sup> Cernicova-Bucă, Mariana, *Punctuația în publicistica românească actuală*, Editura Augusta/Editura Artpress, Timișoara, 2007.

Cernicova-Bucă, Mariana, *Stilul publicistic actual. Cu privire specială asupra interviului*, Editura Augusta, Timișoara, 1999. Coman, Mihai (coord.), *Manual de jurnalism* Polirom, 2009 (ediția a III-a revăzută și adăugită). Ciurel, Daniel, *Cultura media. Perspective retorice*, Tritonic, București, 2020.

www.unesco.org;

authentic texts from local media

# 9. Corroboration of the content of the discipline with the expectations of the main representatives of the epistemic community, professional associations and employers in the field afferent to the program

In order to assure consistency of the course content with the requirements of the marketplace and the expectations of the
employers a constant contact is maintained with the representatives of the academic and professional environment. Also,
the discipline meets the requirements of the academic community by designing the content from general to particular and
from simple to complex.

#### 10. Evaluation

| Type of activity        | <b>10.1</b> Evaluation criteria <sup>54</sup>   | 10.2 Evaluation methods   | <b>10.3</b> Share of the final grade |
|-------------------------|---|---|--------------------------------------|
| <b>10.4</b> Course      | The correct identification of operational Romanian media institutions. Demonstrating the capacity of enumerating and explaining the massmedia roles and effects | Written exam (two theoretical subjects and one practical)   | 70%                                  |
| 10.5 Applied activities | S: Creating a portfolio of media monitoring using a guide; analysis of news, features, interviews, investigations, editorials and                               | A practical subject for the written exam. Portfolio consisting in two parts: media monitoring and media literacy analysis | 30%                                  |

<sup>&</sup>lt;sup>51</sup> At least one title must belong to the discipline team and at least one title should refer to a reference work for discipline, national and international circulation, existing in the UPT library.

<sup>&</sup>lt;sup>52</sup> Types of application activities are those specified in footnote 5. If the discipline contains several types of applicative activities then they are sequentially in the lines of the table below. The type of activity will be in a distinct line as: "Seminar:", "Laboratory:", "Project:" and / or "Practice/training".

<sup>53</sup> At least one title must belong to the discipline team.

<sup>&</sup>lt;sup>54</sup> Syllabus must contain the procedure for assessing the discipline, specifying the criteria, methods and forms of assessment, as well as specifying the weightings assigned to them in the final grade. The evaluation criteria shall be formulated separately for each activity foreseen in the curriculum (course, seminar, laboratory, project). They will also refer to the forms of verification (homework, papers, etc.)

| commentaries using media literacy principles |  |
|--|--|
| L:   |  |
| <b>P</b> <sup>55</sup> :                     |  |
| Pr:  |  |

10.6 Minimum performance standard (minimum amount of knowledge necessary to pass the discipline and the way in which this knowledge is verified <sup>56</sup>)

Grade 5 is given for the minimal treatment of each subject at the exam, grade 10 for the treatment of the subjects, with including information from the bibliography. The evaluation takes into consideration the capacity of the students to combine acquired knowledge with their own documentation and reasoned opinion. Any attempt to cheat or plagiarize will result in sanctions, according to the gravity of the academic offence.

| Date of completion                | Course coordinator (signature)                           | Coordinator of applied activities (signature) |
|-----------------------------------|--|---|
| Head of Department<br>(signature) | Date of approval in the Faculty<br>Council <sup>57</sup> | Dean<br>(signature)                           |
|                                   |  |   |

<sup>&</sup>lt;sup>55</sup> In the case where the project is not a distinct discipline, this section also specifies how the outcome of the project evaluation makes the admission of the student conditional on the final assessment within the discipline.

t will not explain how the promotion mark is awarded.
 The endorsement is preceded by the discussion of the board's view of the study program on the discipline record.

## SYLLABUS<sup>58</sup>

## THIS COURSE UNIT IS TAUGHT IN ROMANIAN LANGUAGE

#### 10. Information about the program

| 1.1 Higher education institution                     | Politehnica University of Timisoara                        |  |
|--|--|--|
| 1.2 Faculty <sup>59</sup> / Department <sup>60</sup> | Communication Sciences/Communication and Foreign languages |  |
| 1.3 Chair  | _  |  |
| 1.4 Field of study (name/code <sup>61</sup> )        | Communication Sciences (40 30 10 60)                       |  |
| 1.5 Study cycle                                      | Undergraduate  |  |
| 1.6 Study program (name/code/qualification)          | Communication and Public Relations (40 30 10 60 20)        |  |

#### 11. Information about the discipline

| 2.1 Name of discipline/ formative category <sup>62</sup>     |   |              |     | oduction to advertising / DD | )     |   |    |
|--|---|--------------|-----|------------------------------|-------|---|----|
| 2.2 Coordinator (holder) of course activities                |   |              | Sen | ior lecturer Daniel CIUREL   | , PhD |   |    |
| 2.3 Coordinator (holder) of applied activities <sup>63</sup> |   |              | Sen | ior lecturer Daniel CIUREL   | , PhD |   |    |
| 2.4 Year of study <sup>64</sup>                              | I | 2.5 Semester | 2   | 2.6 Type of evaluation       | Е     | <b>2.7</b> Type of discipline <sup>65</sup> | DI |

### 12. Total estimated time - hours / semester: direct teaching activities (fully assisted or partly assisted) and individual training activities (unassisted) 66

| 3.1 Number of fully assisted hours / week                       | 4 of which:    | 3.2 course  | 2  | 3.3 seminar / laboratory / project                      | 2        |
|---|----------------|---|----|---|----------|
| 3.1* Total number of fully assisted hours / semester            | 56 of which:   | <b>3.2</b> * course   | 28 | 3.3* seminar / laboratory / project                     | 28       |
| 3.4 Number of hours partially assisted / week                   | of which:      | 3.5 training  |    | 3.6 hours for diploma project elaboration               |          |
| <b>3.4*</b> Total number of hours partially assisted / semester | of which:      | 3.5* training   |    | <b>3.6*</b> hours for diploma project elaboration       |          |
| <b>3.7</b> Number of hours of unassisted activities / week      | 3,14 of which: |   |    | nours in the library, on the attention and on the field | 1        |
|   |                | hours of individual study after manual, course support, bibliography and notes                        |    |   | 1        |
|   |                | training seminar portfolios and es  |    | atories, homework and papers,                           | 1,1<br>4 |
| 3.7* Number of hours of unassisted activities / semester        | 44 of which:   | additional documentary hours in the library, on the specialized electronic platforms and on the field |    | 14  |          |
|   |                | hours of individual study after manual, course support, bibliography and notes                        |    | after manual, course support,                           | 14       |
|   |                | training seminar portfolios and es  |    | atories, homework and papers,                           | 16       |
| 3.8 Total hours / week 67                                       | 7,14           |   |    |   |          |
| 3.8* Total hours /semester                                      | 100            |   |    |   |          |
| 3.9 Number of credits   | 4              |   |    |   |          |

| 4.1 Curriculum | Introduction to communication theories (year I, semester 1) |
|----------------|---|

<sup>&</sup>lt;sup>58</sup> The form corresponds to the Discipline File promoted by OMECTS 5703 / 18.12.2011 and to the requirements of the ARACIS Specific Standards valid from 01.10.2017.

 $<sup>^{59}</sup>$  The name of the faculty which manages the educational curriculum to which the discipline belongs

<sup>60</sup> The name of the department entrusted with the discipline, and to which the course coordinator/holder belongs.

<sup>&</sup>lt;sup>61</sup> The code provided in HG no.140 / 16.03.2017 or similar HGs updated annually shall be entered.

<sup>62</sup> Discipline falls under the educational curriculum in one of the following formative disciplines: Basic Discipline (DF), Domain Discipline (DD), Specialist Discipline (DS) or

Complementary Discipline (DC).

63 Application activities refer to: seminar (S) / laboratory (L) / project (P) / practice/training (Pr).

<sup>64</sup> Year of studies in which the discipline is provided in the curriculum.

<sup>65</sup> Discipline may have one of the following regimes: imposed discipline (DI), optional discipline (DO) or optional discipline (Df).

<sup>&</sup>lt;sup>66</sup> The number of hours in the headings 3.1 \*, 3.2 \*, ..., 3.8 \* is obtained by multiplying by 14 (weeks) the number of hours in headings 3.1, 3.2, ..., 3.8 \* is obtained by multiplying by 14 (weeks) the number of hours in headings 3.1, 3.2, ..., 3.8 \* is obtained by multiplying by 14 (weeks) the number of hours in headings 3.1, 3.2, ..., 3.8 \* is obtained by multiplying by 14 (weeks) the number of hours in headings 3.1, 3.2, ..., 3.8 \* is obtained by multiplying by 14 (weeks) the number of hours in headings 3.1, 3.2, ..., 3.8 \* is obtained by multiplying by 14 (weeks) the number of hours in headings 3.1, 3.2, ..., 3.8 \* is obtained by multiplying by 14 (weeks) the number of hours in headings 3.1, 3.2, ..., 3.8 \* is obtained by multiplying by 14 (weeks) the number of hours in headings 3.1, 3.2, ..., 3.8 \* is obtained by multiplying by 14 (weeks) the number of hours in headings 3.1, 3.2, ..., 3.8 \* is obtained by multiplying by 14 (weeks) the number of hours in headings 3.1, 3.2, ..., 3.8 \* is obtained by multiplying by 14 (weeks) the number of hours in headings 3.1, 3.2, ..., 3.8 \* is obtained by multiplying by 14 (weeks) the number of hours in headings 3.1, 3.2, ..., 3.8 \* is obtained by multiplying by 14 (weeks) the number of hours in headings 3.1, 3.2, ..., 3.8 \* is obtained by multiplying by 14 (weeks) the number of hours in headings 3.1, 3.2, ..., 3.8 \* is obtained by multiplying by 14 (weeks) the number of hours in headings 3.1, 3.2, ..., 3.8 \* is obtained by multiplying by 14 (weeks) the number of hours in headings 3.1, 3.2, ..., 3.8 \* is obtained by multiplying by 14 (weeks) the number of hours in headings 3.1, 3.2, ..., 3.8 \* is obtained by multiplying by 14 (weeks) the number of hours in headings 3.1, 3.2, ..., 3.8 \* is obtained by multiplying by 15 (weeks) the number of hours in headings 3.1, 3.2, ..., 3.8 \* is obtained by multiplying by 15 (weeks) the number of hours in headings

| 4.2 Competencies | Analysis and synthesis skills, critical and creative interpretation skills |
|------------------|--|

| 5.1 of the course                   | • | Auditorium with video-projector         |
|-------------------------------------|---|---|
| 5.2 to conduct practical activities | • | Seminar room, video-projector, computer |

#### 6. Specific competencies acquired through this discipline

| Specific competencies   | <ul> <li>Identification and handling of language, methodologies and knowledge from the field of advertising</li> <li>The correct, creative and constructive solving, individually or in team, of some situations of professional comunication in view of producing and promovării unor produse publicitare</li> <li>Using new information and communication technologies for producing, individually or in team, of some creative advertising materials</li> </ul> |
|---|--|
| Professional competencies ascribed to the specific competencies | <ul> <li>CP1: Identification and handling of language, methodologies and knowledge from the field of communication sciences</li> <li>CP2: Handling of new information and communication technologies (NTIC)</li> </ul>   |
| Transversal competencies ascribed to the specific competencies  | <ul> <li>CT1: Solving in a realistic manner - with argumentation both theoretical, and practical – of some usual professional situations, in view of their effective and ethical accomplishment</li> <li>CT2: Applying the techniques of effective multidisciplinary teamwork in accomplishing some tasks on different hierarchy ladders</li> </ul>  |

#### 7. Objectives of the discipline (based on the grid of specific competencies acquired - pct.6)

| <b>7.1</b> The general objective of the discipline | Acquiring theoretical knoledge (concepts theories, paradigms) in advertising field   |
|--|--|
| 7.2 Specific objectives                            | <ul> <li>Developing synthetic and comparative thinking, and critical skills in analyzing and conceiving advertisements</li> <li>Acquainting with roles and activities specific for teamwork</li> </ul> |

| 8.1 Course  | Number of hours | Teaching methods 69                      |
|---|-----------------|--|
| Defining advertising within the adjacent fields and disciplines | 2               | Lecture,                                 |
| 2. Historical aspects of advertising in USA, Europe and Romania | 4               | brainstorming,                           |
| Ethical and legal aspects of advertising                        | 2               | interactive discussion, explanations and |
| 4. Advertising industry: components, activities and brands      | 2               | examples                                 |
| 5. The advertising campaign: stages, strategies and tactics     | 10              |  |
| 6. Text and image in advertising                                | 4               |  |
| 7. Cultural and anthropological implications of advertising     | 4               |  |
|   |                 |  |
|   |                 |  |
|   |                 |  |
|   |                 |  |

<sup>&</sup>lt;sup>68</sup> It details all the didactic activities foreseen in the curriculum (lectures and seminar themes, the list of laboratory works, the content of the stages of project preparation, the theme of each practice stage). The titles of the laboratory work carried out on the stands shall be accompanied by the notation "(\*)".

<sup>69</sup> Presentation of the teaching methods will include the use of new technologies (e-mail, personalized web page, electronic resources etc.).

Bibliography 70 1. Goddard, Angela, The Language of Advertising, New York, Routledge, 2001

- 2. Landa, Robin, Advertising by Design, Hoboken, John Wiley & Sons, 2010
- 3. Larson, Charles U., Persuasion; Reception and Responsibility, Wadsworth, Cengage, 2010
- 4. Macrury, Iain, Advertising, New York, Routledge, 2009
- 5. Şimon, Simona, The Persuasive Function of Written Advertisements, Timişoara, Orizonturi Universitare, 2014
- 6. Thorson, Esther; Duffy, Margaret, Advertising and Marketing Communication at Work, Mason, Cengage, 2014

| <b>8.2</b> Applied activities <sup>71</sup>                      | Number of hours | Teaching methods             |
|--|-----------------|------------------------------|
| 1. The structure of advertisements: text, image, sound, movement | 4               | Inductive/deductive          |
| Critical analysis of different advertisements                    | 4               | analysis, interactive        |
| 3. The creative process in advertising                           | 4               | discussion, explanations and |
| 4. Creating a print ad: establishing the product/service         | 2               | examples                     |
| 5. Establishing the target                                       | 2               |                              |
| 6. Establishing the Unique Selling Proposition USP               | 2               |                              |
| 7. Establishing the creative concept                             | 2               |                              |
| 8. Finishing the advertisement                                   | 8               |                              |
|  |                 |                              |

Bibliography 72 1. Goddard, Angela, The Language of Advertising, New York, Routledge, 2001

- 2. Landa, Robin, Advertising by Design, Hoboken, John Wiley & Sons, 2010
- 3. Larson, Charles U., Persuasion; Reception and Responsibility, Wadsworth, Cengage, 2010
- 4. Macrury, Iain, Advertising, New York, Routledge, 2009
- 5. Şimon, Simona, The Persuasive Function of Written Advertisements, Timişoara, Orizonturi Universitare, 2014
- 6. Thorson, Esther; Duffy, Margaret, Advertising and Marketing Communication at Work, Mason, Cengage, 2014

# 9. Corroboration of the content of the discipline with the expectations of the main representatives of the epistemic community, professional associations and employers in the field afferent to the program

In order to assure consistency of the course content with the requirements of the marketplace and the expectations of the
employers a constant contact is maintained with the representatives of the academic and professional environment. Also,
the discipline meets the requirements of the academic community by designing the content from general to particular and
from simple to complex.

#### 10. Evaluation

| Type of activity        | <b>10.1</b> Evaluation criteria <sup>73</sup>  | 10.2 Evaluation methods   | <b>10.3</b> Share of the final grade |
|-------------------------|--|---|--------------------------------------|
| 10.4 Course             | The capacity of describing and summarizing theoretical knowledge   | Written exam (two theoretical subjects and one practical)                                 | 2/3 of the final grade               |
| 10.5 Applied activities | S: The capacity of thinking synthetically and comparatively, to critically analyze and to conceive new advertising materials | A practical subject for the written exam;<br>Portofolio consisting in a new advertisement | 1/3 of the final grade               |
|                         | L:   |   |                                      |
|                         | P <sup>74</sup> :  |   |                                      |
|                         | Pr:  |   |                                      |

**10.6** Minimum performance standard (minimum amount of knowledge necessary to pass the discipline and the way in which this knowledge is verified <sup>75</sup>)

• Grade 5 is given for the 50% comprehension of the advertising notions discussed at the course and seminar. The grade on activity during semester is given according to the requirements stipulated in the UPT regulations regarding evaluation.

<sup>72</sup> At least one title must belong to the discipline team.

<sup>&</sup>lt;sup>70</sup> At least one title must belong to the discipline team and at least one title should refer to a reference work for discipline, national and international circulation, existing in the UPT library.

<sup>&</sup>lt;sup>71</sup> Types of application activities are those specified in footnote 5. If the discipline contains several types of applicative activities then they are sequentially in the lines of the table below. The type of activity will be in a distinct line as: "Seminar:", "Laboratory:", "Project:" and / or "Practice/training".

<sup>&</sup>lt;sup>73</sup> Syllabus must contain the procedure for assessing the discipline, specifying the criteria, methods and forms of assessment, as well as specifying the weightings assigned to them in the final grade. The evaluation criteria shall be formulated separately for each activity foreseen in the curriculum (course, seminar, laboratory, project). They will also refer to the forms of verification (homework, papers, etc.)

<sup>&</sup>lt;sup>74</sup> In the case where the project is not a distinct discipline, this section also specifies how the outcome of the project evaluation makes the admission of the student conditional on the final assessment within the discipline.

 $<sup>^{75}</sup>$  It will not explain how the promotion mark is awarded.

| Date of completion                | Course coordinator (signature)                           | Coordinator of applied activitie (signature) |
|-----------------------------------|--|--|
| Head of Department<br>(signature) | Date of approval in the Faculty<br>Council <sup>76</sup> | Dean<br>(signature)                          |
|                                   |  |  |

 $<sup>^{76}</sup>$  The endorsement is preceded by the discussion of the board's view of the study program on the discipline record.

## SYLLABUS 77

## THIS COURSE UNIT IS TAUGHT IN ROMANIAN LANGUAGE

#### 13. Information about the program

| 1.1 Higher education institution                     | Politehnica University Timisoara  |
|--|---|
| 1.2 Faculty <sup>78</sup> / Department <sup>79</sup> | Faculty of Communication Sciences / Communication and Foreign Languages |
| 1.3 Chair  | _   |
| 1.4 Field of study (name/code <sup>80</sup> )        | Communication Sciences / 40 30 10 60                                    |
| 1.5 Study cycle                                      | Bachelor's Degree   |
| 1.6 Study program (name/code/qualification)          | Communication and Public Relations 40 30 10 60 20                       |

#### 14. Information about the discipline

| 2.1 Name of discipline          | e/ forma  | ative category <sup>81</sup> | Fundamentals of public relations |                        |   |                                      |    |
|---------------------------------|-----------|------------------------------|----------------------------------|------------------------|---|--------------------------------------|----|
| 2.2 Coordinator (hold           | er) of co | ourse activities             | Lect. Adina Palea, PhD           |                        |   |                                      |    |
| 2.3 Coordinator (hold           | er) of a  | pplied activities82          | Lec                              | t. Adina Palea, PhD    |   |                                      |    |
| 2.4 Year of study <sup>83</sup> | 1         | 2.5 Semester                 | 2                                | 2.6 Type of evaluation | Е | 2.7 Type of discipline <sup>84</sup> | DD |

#### 15. Total estimated time - hours / semester: direct teaching activities (fully assisted or partly assisted) and individual training activities (unassisted) 85

| 3.1 Number of fully assisted hours / week                       | 4 of which:  | 3.2 course  | 2  | 3.3 seminar / laboratory / project               | 2  |
|---|--------------|---|----|--|----|
| 3.1* Total number of fully assisted hours / semester            | 56 of which: | <b>3.2</b> * course   | 28 | 3.3* seminar / laboratory / project              | 28 |
| <b>3.4</b> Number of hours partially assisted / week            | of which:    | 3.5 training  |    | <b>3.6</b> hours for diploma project elaboration |    |
| <b>3.4*</b> Total number of hours partially assisted / semester | of which:    | 3.5* training   |    | 3.6* hours for diploma project elaboration       |    |
| <b>3.7</b> Number of hours of unassisted activities / week      | 1 of which:  | additional documentary hours in the library, on the specialized electronic platforms and on the field |    | 0  |    |
|   |              | hours of individual study after manual, course support, bibliography and notes                        |    | 0  |    |
|   |              | training seminars / laboratories, homework and papers, portfolios and essays                          |    | 1  |    |
| 3.7* Number of hours of unassisted activities / semester        | 13 of which: | additional documentary hours in the library, on the   |    |  | 0  |
|   |              | hours of individual study after manual, course support  |    | 0  |    |
|   |              | training seminars / laboratories, homework and papers, portfolios and essays                          |    | 13   |    |
| 3.8 Total hours / week 86                                       | 5            |   | •  |  |    |
| 3.8* Total hours /semester                                      | 69           | · · · · · · · · · · · · · · · · · · ·   |    |  |    |
| 3.9 Number of credits   | 5            |   |    |  |    |

| _ |                |  |
|---|----------------|--|
|   | 4.1 Curriculum |  |

<sup>&</sup>lt;sup>77</sup> The form corresponds to the Discipline File promoted by OMECTS 5703 / 18.12.2011 and to the requirements of the ARACIS Specific Standards valid from 01.10.2017.

 $<sup>^{78}</sup>$  The name of the faculty which manages the educational curriculum to which the discipline belongs

<sup>&</sup>lt;sup>79</sup> The name of the department entrusted with the discipline, and to which the course coordinator/holder belongs.

<sup>&</sup>lt;sup>80</sup> The code provided in HG no.140 / 16.03.2017 or similar HGs updated annually shall be entered.

<sup>&</sup>lt;sup>81</sup> Discipline falls under the educational curriculum in one of the following formative disciplines: Basic Discipline (DF), Domain Discipline (DD), Specialist Discipline (DS) or

Complementary Discipline (DC).

82 Application activities refer to: seminar (S) / laboratory (L) / project (P) / practice/training (Pr).

Year of studies in which the discipline is provided in the curriculum.

<sup>&</sup>lt;sup>84</sup> Discipline may have one of the following regimes: imposed discipline (DI), optional discipline (DO) or optional discipline (Df).

<sup>85</sup> The number of hours in the headings 3.1 \*, 3.2 \*, ..., 3.8 \* is obtained by multiplying by 14 (weeks) the number of hours in headings 3.1, 3.2, ..., 3.8. The information in sections 3.1, 3.4 and 3.7 is the verification keys used by ARACIS as:  $(3.1) + (3.4) \ge 28$  hours / wk. and  $(3.8) \le 40$  hours / wk. <sup>86</sup> The total number of hours / week is obtained by summing up the number of hours in points 3.1, 3.4 and 3.7.

| 4.2 Competencies | • |
|------------------|---|

| 5.1 of the course                   | Support materials: laptop, projector, board |
|-------------------------------------|---|
| 5.2 to conduct practical activities | Multimedia laboratory                       |

#### 6. Specific competencies acquired through this discipline

| Specific competencies   | <ul> <li>Defining the main concepts specific to the field, their use and specialized terminology in multiple situations.</li> <li>Treatment of communication and the public / audience from the perspective of parameters specific to the field .</li> <li>Identification and use of relevant techniques and indicators for monitoring and evaluation of the communication process.</li> </ul> |
|---|--|
| Professional competencies ascribed to the specific competencies | <ul> <li>Identification and use of language, methodologies and expertise in the field of communication sciences.</li> <li>Identification and use of communication strategies, methods and techniques in the public relations process.</li> </ul>   |
| Transversal competencies ascribed to the specific competencies  | Applying efficient work techniques in the multidisciplinary team with the accomplishment of certain tasks on hierarchical levels.  |

#### 7. Objectives of the discipline (based on the grid of specific competencies acquired - pct.6)

| <b>7.1</b> The general objective of the discipline | Identification and use of language, methodologies and expertise in the field of public relations.  |  |
|--|--|--|
| 7.2 Specific objectives                            | <ul> <li>Defining the main concepts specific to the field, their use and specialized terminology in multiple situations;</li> <li>Conceptual explanation of specialized problems in the field;</li> <li>Identifying the concepts and methods suitable for developing a product on PR;</li> <li>Making and promoting a PR product;</li> <li>Explaining and interpreting a PR event from the perspective of its strategic planning.</li> </ul> |  |

| 8.1 Course  | Number of hours | Teaching methods 88  |
|---|-----------------|--|
| Introduction to public relations. Definition, historical, the place of public relations in the Communication Sciences | 2               | Lecture, explanation, exemplification, comparative analysis, |
| 2. Outstanding figures in public relations  | 2               | case studies   |
| 3. Public relations models (internal / agency)  | 2               |  |
| Public relations industry in Romania. Public relations as a profession  | 2               |  |

<sup>&</sup>lt;sup>87</sup> It details all the didactic activities foreseen in the curriculum (lectures and seminar themes, the list of laboratory works, the content of the stages of project preparation, the theme of each practice stage). The titles of the laboratory work carried out on the stands shall be accompanied by the notation "(\*)".

<sup>88</sup> Presentation of the teaching methods will include the use of new technologies (e-mail, personalized web page, electronic resources etc.).

|  | 2 |  |
|--|---|--|
| 5. The public relations plan   |   |  |
| 5.1. Stages of the public relations plan - research                  | 2 |  |
| 5.2. Stages of the public relations plan - planning                  | 2 |  |
| 5.3. Stages of the public relations plan - implementation            | 2 |  |
| 5.4. Stages of the public relations plan - monitoring and evaluation | 2 |  |
| 6. Organizing events - integrative look                              | 2 |  |
| 7. Organizing events. Typology, resources, implementation            | 2 |  |
| 8. Professional standards in public relations                        | 2 |  |
| 9. Professional perspectives in public relations                     | 2 |  |
| 10. The challenges of public relations in the digital age            | 2 |  |
|  |   |  |

Bibliography 89 Cutlip, Scott M.; Allen H. Center; Glen M. Broom, Relații publice eficiente, București, Editura Comunicare.ro, 2010.

Oancea, Dana, James Grunig, Aneta Bogdan, The Golden Book of Romanian Public Relations. 15 ani de practica si reperele unei industrii, București, 2017.

Palea, A. – Identitatea profesională a specialiștilor în relații publice, Tritonic, București, 2013.

| <b>8.2</b> Applied activities <sup>90</sup>   | Number of hours | Teaching methods      |
|---|-----------------|-----------------------|
| 1. Case study: Edward Bernays, public relations father  | 2               | Brainstorming,        |
| Exercises to identify the ideal profile of the public relations counselor. Discussions about necessary attributions, competencies and abilities | 2               | exercises, simulation |
| 3. Self-assessment test of compatibility with the profession. The road to a career in public relations  | 2               |                       |
| Analysis: the PR industry in Romania. Departments, agencies, professionals.  (includes individual internet study)                               | 4               |                       |
| 5. Elaboration of a public relations plan for an imaginary entity (group activity)  | 4               |                       |
| 6. Presentation and discussion of public relations plans  | 2               |                       |
| 7. Analyze examples of good practice in organizing events   | 2               |                       |
| 8. Drawing up a plan for organizing an exhibition   | 4               |                       |
| Presentation and discussion of proposals     Public relations in the online environment. Promotion techniques on different platforms            | 2 4             |                       |

Bibliography <sup>91</sup> Bernays, E., Cristalizarea opiniei publice, comunicare.ro, 2003.

Kunczik, Michael, PR-concepții și teorii, Ed. InterGraf, 2003.

Oancea, Dana, James Grunig, Aneta Bogdan, The Golden Book of Romanian Public Relations. 15 ani de practica si reperele unei

industrii, București, 2017.

Green, A., Comunicarea eficientă în relațiile publice, Ed. Polirom, Iași, 2009.

Palea, A. – Identitatea profesională a specialiștilor în relații publice, Tritonic, București, 2013.

9. Corroboration of the content of the discipline with the expectations of the main representatives of the epistemic community, professional associations and employers in the field afferent to the program

<sup>89</sup> At least one title must belong to the discipline team and at least one title should refer to a reference work for discipline, national and international circulation, existing in

the UPT library.

90 Types of application activities are those specified in footnote 5. If the discipline contains several types of applicative activities then they are sequentially in the lines of the table below. The type of activity will be in a distinct line as: "Seminar:", "Laboratory:", "Project:" and / or "Practice/training".

91 At least one title must belong to the discipline team.

- The content of the discipline is correlated with other similar programs within other higher education institutions in the country and abroad.
- For a better adaptation to the requirements of the labor market, the content of the discipline focuses on skills of organization, communication, relationships, planning.

#### 10. Evaluation

| Type of activity        | <b>10.1</b> Evaluation criteria <sup>92</sup>  | 10.2 Evaluation methods   | <b>10.3</b> Share of the final grade |
|-------------------------|--|---|--------------------------------------|
| 10.4 Course             | The degree of mastery of the theoretical notions taught and the ability to use them appropriately in applications          | 2 knowledge tests   | 50%                                  |
| 10.5 Applied activities | S: Quality of the seminar activity (answers, independent and group work done in class, individual work done at home, etc.) | The evaluation of the seminar activity is done through independent and group works, carried out in class, and individual works, carried out at home | 50%                                  |
|                         | L:   |   |                                      |
|                         | <b>P</b> <sup>93</sup> :   |   |                                      |
|                         | Pr:  |   |                                      |

10.6 Minimum performance standard (minimum amount of knowledge necessary to pass the discipline and the way in which this knowledge is verified 94)

- Explaining the basics of public relations.
- Identifying the stages of a public relations plan.
- Elaboration of a public relations plan, depending on the professional context.

| Date of completion             | Course coordinator (signature)                           | Coordinator of applied activities (signature) |
|--------------------------------|--|---|
| 01.11.2020                     |  |   |
| Head of Department (signature) | Date of approval in the Faculty<br>Council <sup>95</sup> | Dean<br>(signature)                           |
|                                |  |   |

<sup>&</sup>lt;sup>92</sup> Syllabus must contain the procedure for assessing the discipline, specifying the criteria, methods and forms of assessment, as well as specifying the weightings assigned to them in the final grade. The evaluation criteria shall be formulated separately for each activity foreseen in the curriculum (course, seminar, laboratory, project). They will also refer to the forms of verification (homework, papers, etc.)

93 In the case where the project is not a distinct discipline, this section also specifies how the outcome of the project evaluation makes the admission of the student

conditional on the final assessment within the discipline.

<sup>94</sup> It will not explain how the promotion mark is awarded.

<sup>&</sup>lt;sup>95</sup> The endorsement is preceded by the discussion of the board's view of the study program on the discipline record.

# SYLLABUS 96

## THIS COURSE UNIT IS TAUGHT IN ROMANIAN LANGUAGE

#### 16. Information about the program

| 1.1 Higher education institution                     | Politehnica University Timisoara  |
|--|---|
| 1.2 Faculty <sup>97</sup> / Department <sup>98</sup> | Faculty of Communication Sciences / Communication and Foreign Languages |
| 1.3 Chair  | _   |
| 1.4 Field of study (name/code <sup>99</sup> )        | Communication Sciences / 40 30 60 20                                    |
| 1.5 Study cycle                                      | Bachelor's Degree   |
| 1.6 Study program (name/code/qualification)          | Communication and Public Relations 40 30 60 20 20                       |

#### 17. Information about the discipline

| 2.1 Name of discipline/ formative category <sup>100</sup>     |   | Pub          | lic relations management |                        |   |  |    |
|---|---|--------------|--------------------------|------------------------|---|--|----|
| 2.2 Coordinator (holder) of course activities                 |   | Lect         | t. Adina Palea, PhD      |                        |   |  |    |
| 2.3 Coordinator (holder) of applied activities <sup>101</sup> |   | Lec          | ct. Adina Palea, PhD     |                        |   |  |    |
| 2.4 Year of study <sup>102</sup>                              | 2 | 2.5 Semester | 4                        | 2.6 Type of evaluation | E | <b>2.7</b> Type of discipline <sup>103</sup> | DS |

#### 18. Total estimated time - hours / semester: direct teaching activities (fully assisted or partly assisted) and individual training activities (unassisted) 104

| 3.1 Number of fully assisted hours / week                       | 4 of which:   | 3.2 course                         | 2  | 3.3 seminar / laboratory / project                  | 2   |
|---|---------------|------------------------------------|----|---|-----|
| <b>3.1*</b> Total number of fully assisted hours / semester     | 56 of which:  | <b>3.2</b> * course                | 28 | 3.3* seminar / laboratory / project                 | 28  |
| <b>3.4</b> Number of hours partially assisted / week            | of which:     | 3.5 training                       |    | <b>3.6</b> hours for diploma project elaboration    |     |
| <b>3.4*</b> Total number of hours partially assisted / semester | of which:     | 3.5* training                      |    | 3.6* hours for diploma project elaboration          |     |
| <b>3.7</b> Number of hours of unassisted activities / week      | 3,5 of which: |                                    |    |   | 1   |
|   |               | hours of individu bibliography and |    | after manual, course support,                       | 1   |
|   |               | training seminar portfolios and es |    | atories, homework and papers,                       | 1,5 |
| <b>3.7*</b> Number of hours of unassisted activities / semester | 50 of which:  |                                    | •  | ours in the library, on the tforms and on the field | 14  |
|   |               | hours of individu                  | •  | after manual, course support,                       | 14  |
|   |               | training seminar portfolios and es |    | atories, homework and papers,                       | 22  |
| 3.8 Total hours / week 105                                      | 7,5           | ·                                  |    |   |     |
| 3.8* Total hours /semester                                      | 106           |                                    |    |   |     |
| 3.9 Number of credits   | 4             |                                    |    |   |     |

| _ |                |  |
|---|----------------|--|
|   | 4.1 Curriculum |  |

<sup>96</sup> The form corresponds to the Discipline File promoted by OMECTS 5703 / 18.12.2011 and to the requirements of the ARACIS Specific Standards valid from 01.10.2017.

 $<sup>^{97}</sup>$  The name of the faculty which manages the educational curriculum to which the discipline belongs

<sup>&</sup>lt;sup>98</sup> The name of the department entrusted with the discipline, and to which the course coordinator/holder belongs.

<sup>99</sup> The code provided in HG no.140 / 16.03.2017 or similar HGs updated annually shall be entered.

<sup>100</sup> Discipline falls under the educational curriculum in one of the following formative disciplines: Basic Discipline (DF), Domain Discipline (DD), Specialist Discipline (DS)

or Complementary Discipline (DC).

101 Application activities refer to: seminar (S) / laboratory (L) / project (P) / practice/training (Pr).

<sup>102</sup> Year of studies in which the discipline is provided in the curriculum.

<sup>103</sup> Discipline may have one of the following regimes: imposed discipline (DI), optional discipline (DO) or optional discipline (Df).

104 The number of hours in the headings 3.1 \*, 3.2 \*, ..., 3.8 \* is obtained by multiplying by 14 (weeks) the number of hours in headings 3.1, 3.2, ..., 3.8. The information in sections 3.1, 3.4 and 3.7 is the verification keys used by ARACIS as: (3.1) + (3.4) ≥ 28 hours / wk. and (3.8) ≤ 40 hours / wk.

105 The total number of hours / week is obtained by summing up the number of hours in points 3.1, 3.4 and 3.7.

| 4.2 Competencies |
|------------------|
|------------------|

| 5.1 of the course                   | •   |
|-------------------------------------|---|
| 5.2 to conduct practical activities | <ul> <li>The deadline of the seminar paper is set by the holder in agreement with the<br/>students. Requests for its postponement will not be accepted for reasons<br/>other than objective reasons. Also, for the late submission of the seminar /<br/>laboratory works, the works will be downgraded with 1 point / day of delay.]</li> </ul> |

#### 6. Specific competencies acquired through this discipline

| Specific                              | Defining the main concepts specific to the field, their use and specialized terminology in multiple   |
|---------------------------------------|---|
| competencies                          | situations.   |
|                                       | Conceptual explanation of communication situations and specialized problems in the field.   |
|                                       | <ul> <li>Use of appropriate technologies in the realization and professional communication of various<br/>information products, respecting the public's right to be informed correctly.</li> </ul>                                      |
|                                       | <ul> <li>Treatment of communication and the public / audience from the perspective of specific parameters<br/>and the use of relevant techniques and indicators for monitoring and evaluating the communication<br/>process.</li> </ul> |
|                                       | Elaboration of an effective communication plan in defined situations of public communication.   |
|                                       | <ul> <li>Correct use of the main methods, techniques, tactics and strategies of communication and / or<br/>mediation.</li> </ul>  |
|                                       | <ul> <li>Development of a crisis communication plan and / or mediation of a communication conflict.</li> </ul>  |
| Professional competencies             | <ul> <li>C1. Identification and use of language, methodologies and specialized knowledge in the field of<br/>communication sciences.</li> </ul>   |
| ascribed to the                       | C2. Use of new information and communication technologies (ICT)   |
| specific<br>competencies              | <ul> <li>C.3. Identify and use communication strategies, methods and techniques in the public relations<br/>process</li> </ul>  |
|                                       | <ul> <li>C5. Specialized assistance in crisis communication management and / or in mediating communication<br/>conflicts]</li> </ul>  |
|                                       |   |
| Transversal competencies              | <ul> <li>CT1. Solving in a realistic way - with both theoretical and practical arguments - some usual<br/>professional situations, in order to solve them efficiently and deontologically.</li> </ul>                                   |
| ascribed to the specific competencies | CT2: Applying effective teamwork techniques, performing certain tasks at hierarchical levels.]  |
|                                       |   |

## 7. Objectives of the discipline (based on the grid of specific competencies acquired - pct.6)

| <b>7.1</b> The general objective of the discipline | Development of crisis prevention and resolution skills.  |
|--|--|
| 7.2 Specific objectives                            | <ul> <li>Crisis communication management and mediation of communication conflicts;</li> <li>Correct use of the main methods, techniques, tactics and strategies of communication and / or mediation;</li> <li>Use the correct techniques to remove communication and / or mediation dysfunctions.</li> </ul> |

| 8.1 Course  | Number of hours | Teaching methods 107                   |
|---|-----------------|--|
| <ol> <li>Public relations and the crisis situation</li> <li>Definition. Types of crisis. Crisis and reputation</li> </ol> | 4               | Lecture, explanation, exemplification, |
| 1.2. General crisis plan. Its stages  | 2               | comparative analysis,                  |
| 1.3. Identifying the categories of public   | 2               | case studies                           |

<sup>&</sup>lt;sup>106</sup> It details all the didactic activities foreseen in the curriculum (lectures and seminar themes, the list of laboratory works, the content of the stages of project preparation, the theme of each practice stage). The titles of the laboratory work carried out on the stands shall be accompanied by the notation "(\*)".

<sup>107</sup> Presentation of the teaching methods will include the use of new technologies (e-mail, personalized web page, electronic resources etc.).

| 1.4. Crisis cell  | 2 |  |
|---|---|--|
| 1.5. Crisis Control Center. Media center                            | 2 |  |
| 1.6. Spokesman  | 2 |  |
| 1.7. Communication during the crisis                                | 2 |  |
| 2. Relationship with the outside world during the crisis            | 2 |  |
| 2.1. Identify the appropriate type of media                         |   |  |
| 2.2. Types of interview. Preparing for the interview                | 2 |  |
| 3. Risk communication   | 2 |  |
| 4. The use of communication and public relations in the activity of | 4 |  |
| marketing   |   |  |
| 5. International public relations                                   | 2 |  |
|   |   |  |
|   |   |  |

Bibliography <sup>108</sup> [Palea, A. – Identitatea profesională a specialiștilor în relații publice, Tritonic, București, 2013.

Wilcox, Dennis L. et alii, Relaţii publice. Strategii şi tactici, Editura Curtea Veche, Bucureşti, 2009.

Oancea, Dana, James Grunig, Aneta Bogdan, The Golden Book of Romanian Public Relations. 15 ani de practica si reperele unei industrii, București, 2017. ]

| 8.2 Applied activities 109  | Number of hours | Teaching methods      |
|---|-----------------|-----------------------|
| Crisis situations, from the current press. Discussions.                                   | 4               | Brainstorming,        |
| Elaboration of a crisis plan for a given situation (small group activity.  Brainstorming) | 2               | exercises, simulation |
| Presentation and discussion of elaborated crisis plans                                    | 2               |                       |
| Simulation of a crisis cell   | 4               |                       |
| The importance of the spokesperson in a crisis situation. Case Study.  Analyze            | 4               |                       |
| Elaboration of a communication and public relations plan for the marketing activity       | 2               |                       |
| Presentation of the plan for a student NGO (small group exercise, brainstorming)          | 2               |                       |
| Risk communication. Examples of effective solutions                                       | 2               |                       |
| International public relations. Case studies  | 4               |                       |

Bibliography <sup>110</sup> Cutlip, Scott M.; Allen H. Center; Glen M. Broom, Relaţii publice eficiente, Bucureşti, Editura Comunicare.ro, 2010.

Săftoiu, Adriana, Vocile puterii, Trei, 2006.

Palea, A. - Identitatea profesională a specialiștilor în relații publice, Tritonic, București, 2013.

- 9. Corroboration of the content of the discipline with the expectations of the main representatives of the epistemic community, professional associations and employers in the field afferent to the program
  - [FASK Germersheim (Germania) http://www.fask.uni-mainz.de/ Universität Wien (Austria), http://www.univie.ac.at/]

#### 10. Evaluation

Type of activity 10.1 Evaluation criteria 111 10.2 Evaluation methods 10.3 Share of the final grade 10.4 Course Written exam 66%

<sup>&</sup>lt;sup>108</sup> At least one title must belong to the discipline team and at least one title should refer to a reference work for discipline, national and international circulation, existing in the UPT library.

<sup>109</sup> Types of application activities are those specified in footnote 5. If the discipline contains several types of applicative activities then they are sequentially in the lines of the table below. The type of activity will be in a distinct line as: "Seminar:", "Laboratory:", "Project:" and / or "Practice/training".

110 At least one title must belong to the discipline team.

<sup>111</sup> Syllabus must contain the procedure for assessing the discipline, specifying the criteria, methods and forms of assessment, as well as specifying the weightings assigned to them in the final grade. The evaluation criteria shall be formulated separately for each activity foreseen in the curriculum (course, seminar, laboratory, project). They will also refer to the forms of verification (homework, papers, etc.)

| 10.5 Applied activities | S:                 | Tests, verifications during the semester, seminar topics, presentations | 33% |
|-------------------------|--------------------|---|-----|
|                         | L:                 |   |     |
|                         | P <sup>112</sup> : |   |     |
|                         | Pr:                |   |     |

**10.6** Minimum performance standard (minimum amount of knowledge necessary to pass the discipline and the way in which this knowledge is verified <sup>113</sup>)

- Presenting the results of an investigation to the public in a standard communication format.
- Understanding the concepts of risk communication and crisis communication.
- Development of a crisis plan.

| Date of completion | Course coordinator (signature)  | Coordinator of applied activities (signature) |
|--------------------|---------------------------------|---|
| 20.09.2020         |                                 |   |
|                    |                                 |   |
| Head of Department | Date of approval in the Faculty | Dean  |
| (signature)        | Council 114                     | (signature)                                   |
|                    |                                 |   |
|                    |                                 |   |

<sup>112</sup> In the case where the project is not a distinct discipline, this section also specifies how the outcome of the project evaluation makes the admission of the student conditional on the final assessment within the discipline.

113 It will not explain how the promotion mark is awarded.

114 The endorsement is preceded by the discussion of the board's view of the study program on the discipline record.

## **SYLLABUS** 115

## THIS COURSE UNIT IS TAUGHT IN ROMANIAN LANGUAGE

#### 19. Information about the program

| 1.1 Higher education institution                       | Politehnica University Timisoara  |
|--|---|
| 1.2 Faculty <sup>116</sup> / Department <sup>117</sup> | Faculty of Communication Sciences / Communication and Foreign Languages |
| 1.3 Chair  | _   |
| 1.4 Field of study (name/code <sup>118</sup> )         | Communication Sciences / 40 30 60 20                                    |
| 1.5 Study cycle  | Bachelor's Degree   |
| 1.6 Study program (name/code/qualification)            | Communication and Public Relations 40 30 60 20 20                       |

#### 20. Information about the discipline

| 2.1 Name of discipline           | e/ forma  | ative category <sup>119</sup>    | Wri                      | ting public relations materia | als    |  |    |
|----------------------------------|-----------|----------------------------------|--------------------------|-------------------------------|--------|--|----|
| 2.2 Coordinator (holde           | er) of co | ourse activities                 | As                       | soc. Prof. Mariana Cernico    | va-Buc | ă, PhD                                       |    |
| 2.3 Coordinator (holde           | er) of a  | oplied activities <sup>120</sup> | Lec                      | t. Adina Palea, PhD           |        |  |    |
| 2.4 Year of study <sup>121</sup> | Ш         | 2.5 Semester                     | I 2.6 Type of evaluation |                               | Е      | <b>2.7</b> Type of discipline <sup>122</sup> | DS |

#### 21. Total estimated time - hours / semester: direct teaching activities (fully assisted or partly assisted) and individual training activities (unassisted) 123

| 3.1 Number of fully assisted hours / week                       | 4 of which:   | 3.2 course                            | 2  | 3.3 seminar / laboratory / project                  | 2   |
|---|---|---------------------------------------|----|---|-----|
| 3.1* Total number of fully assisted hours / semester            | 56 of which:  | <b>3.2</b> * course                   | 28 | 3.3* seminar / laboratory / project                 | 28  |
| 3.4 Number of hours partially assisted / week                   | of which:   | 3.5 training                          |    | 3.6 hours for diploma project elaboration           |     |
| <b>3.4*</b> Total number of hours partially assisted / semester | of which:   | 3.5* training                         |    | <b>3.6*</b> hours for diploma project elaboration   |     |
| <b>3.7</b> Number of hours of unassisted activities / week      | ities 4, 3 of additional documentary hours in the library, on the specialized electronic platforms and on the field |                                       |    | 1,5   |     |
|   |   | hours of individu<br>bibliography and | •  | after manual, course support,                       | 1,5 |
|   |   | training seminar portfolios and es    |    | tories, homework and papers,                        | 2,4 |
| 3.7* Number of hours of unassisted activities / semester        | 69 of which:  |                                       | •  | ours in the library, on the tforms and on the field | 20  |
|   |   | hours of individu                     | •  | after manual, course support,                       | 20  |
|   |   | training seminar                      |    | tories, homework and papers,                        | 29  |
| 3.8 Total hours / week 124                                      | 8,9   |                                       | •  |   |     |
| 3.8* Total hours /semester                                      | 125   |                                       |    |   |     |
| 3.9 Number of credits   | 5   |                                       |    |   |     |

<sup>115</sup> The form corresponds to the Discipline File promoted by OMECTS 5703 / 18.12.2011 and to the requirements of the ARACIS Specific Standards valid from 01.10.2017.

 $<sup>^{116}</sup>$  The name of the faculty which manages the educational curriculum to which the discipline belongs

The name of the department entrusted with the discipline, and to which the course coordinator/holder belongs.

 $<sup>^{118}</sup>$  The code provided in HG no.140 / 16.03.2017 or similar HGs updated annually shall be entered.

<sup>119</sup> Discipline falls under the educational curriculum in one of the following formative disciplines: Basic Discipline (DF), Domain Discipline (DD), Specialist Discipline (DS) or Complementary Discipline (DC).

120 Application activities refer to: seminar (S) / laboratory (L) / project (P) / practice/training (Pr).

121 Year of studies in which the discipline is provided in the curriculum.

<sup>122</sup> Discipline may have one of the following regimes: imposed discipline (DI), optional discipline (DO) or optional discipline (Df).

123 The number of hours in the headings 3.1 \*, 3.2 \*, ..., 3.8 \* is obtained by multiplying by 14 (weeks) the number of hours in headings 3.1, 3.2, ..., 3.8. The information in sections 3.1, 3.4 and 3.7 is the verification keys used by ARACIS as: (3.1) + (3.4) ≥ 28 hours / wk. and (3.8) ≤ 40 hours / wk.

124 The total number of hours / week is obtained by summing up the number of hours in points 3.1, 3.4 and 3.7.

| 4.1 Curriculum   | Fundamentals of public relations, Communication with the press, Ethics and deontology of communication, Sociology of public opinion                          |
|------------------|--|
| 4.2 Competencies | Written and oral communication, mage according to professional norms, respect for copyright, knowledge of the evaluation tools of the communication campaign |

| 5.1 of the course                   | Amphitheatre |
|-------------------------------------|--------------|
| 5.2 to conduct practical activities | Seminar room |

### 6. Specific competencies acquired through this discipline

| Specific competencies                 | CP3: Identify and use strategies, methods, and communication techniques in the public relations process CP4: Create and promote a public relations artefact |
|---------------------------------------|---|
| Professional                          | Analysis of genuine PR materials (real-life samples)  |
| competencies ascribed to the specific | <ul> <li>Writing original PR materials, starting from the indicated theme / elements (poster, flyer, leaflet, poster for exhibition, etc.)</li> </ul>       |
| competencies                          | Argumentation of the made choices, regarding the style, illustrations, promotion  |
| Transversal competencies              | CT1: Solve in a realistic way - with theoretical and practical arguments - common professional situations, in an effective and deontological manner.        |
| ascribed to the specific competencies | CT2: Apply efficient work techniques in the multidisciplinary team, fulfilling tasks on hierarchical levels   |

## 7. Objectives of the discipline (based on the grid of specific competencies acquired - pct.6)

| 7.1 The general objective of the discipline | Training in writing skills for PR materials considering the requirements of punctuality, time / budget / staff constraints. |
|---|---|
| 7.2 Specific objectives                     | Development of critical sense in the analysis of PR materials in Romanian and international practice.                       |

| 8.1 Course   | Number of hours | Teaching methods 126                   |
|--|-----------------|--|
| Responsibility of the author of texts in the PR  | 2               | heuristic                              |
| Tone, official, unofficial, institutional style  | 2               | conversation,                          |
| Institutional identity: identity manual, verification standards                              | 2               | brainstorming, case study, comparative |
| Text - image link: photography, drawing, infographics  | 2               | analysis                               |
| Supporting the institutional culture through PR materials                                    | 2               |  |
| PR materials in the service of internal communication  | 2               |  |
| Writing texts for external audiences: Informative texts (news)                               | 2               |  |
| Persuasive texts: the letter of opinion, the right to rectification / reply, the advertorial | 2               |  |
| Features   | 2               |  |

<sup>125</sup> It details all the didactic activities foreseen in the curriculum (lectures and seminar themes, the list of laboratory works, the content of the stages of project preparation, the theme of each practice stage). The titles of the laboratory work carried out on the stands shall be accompanied by the notation "(\*)".

<sup>126</sup> Presentation of the teaching methods will include the use of new technologies (e-mail, personalized web page, electronic resources etc.).

| Making small, controlled media: Brochures, leaflets, posters | 2 |  |
|--|---|--|
| Promotional newspapers / magazines                           | 2 |  |
| Creating texts for the web page                              | 2 |  |
| Social media in the service of PR                            | 2 |  |
|  |   |  |
|  |   |  |

Bibliography <sup>127</sup> 1. Aronson, Merry, Spetner, Don, Ames, Carol, Ghidul redactării în relații publice. Era digitală, Editura AMSTA Publishing, București, 2008.

- 2. Newsom, Doug, Carrell, Bob, Redactarea materialelor de relații publice, Editura Polirom, București, 2011.
- 3. Mallender, Ariane, Cum să scrii pentru multimedia. Tehnici de scriere interactivă. Rezumatul. Derularea. Scenariul, Editura Polirom, București, 2008.
- 4. Superceanu, Rodica et alii, Genuri profesionale în administrația publică. Ghid de redactare, Editura Politehnica, Timișoara, 2006.

English language bibliography - upon request

| <b>8.2</b> Applied activities <sup>128</sup>   | Number of hours                            | Teaching methods  |
|--|--|---|
| Critical analysis of public relations materials in the professional environment (examples from the teaching area, economy, culture, public administration in Timișoara and Timiș County) (project launch)  | 2  | role play, case study,<br>analysis; computer<br>research, portfolio |
| Optimization / rewriting exercises of the proposed public relations materials  | 2  |   |
| Individual project presentation of PR material (memo, report, backgrounder)  | 2  |   |
| Critical analysis of newsletters from the professional environment (content, strategy, promotion of org culture)   | 2  |   |
| Exercises for making newsletter sections (news, interviews, advertorial)   | 2  |   |
| Adapting to the chosen communication channel and writing according to its specifics. Practical exercise (written-audiovisual-online press)   | 2  |   |
| Production of a message adapted to the proposed communication channel, in compliance with the rules of   | 2  |   |
| writing according to its specificity (written press)   |  |   |
| Production of a message adapted to the proposed communication channel, in compliance with the rules of   | 2  |   |
| writing according to its specificity (online media)  |  |   |
| Visual principles in the presentation of PR materials - material analysis  | 2  |   |
| Dilliana da 120 Dilliana da 14 de 14 de 15 | and a such a such a fitting attending time |   |

Bibliography <sup>129</sup> Bibliography recommended for the course, authentic texts, web pages of the studied institutions <u>www.prwave.ro</u>

# 9. Corroboration of the content of the discipline with the expectations of the main representatives of the epistemic community, professional associations and employers in the field afferent to the program

The discipline operationalizes the knowledge acquired in "Media relations", strengthening the skills needed for
professional and effective communication with the external and internal public of an organization

#### 10. Evaluation

| Type of activity | <b>10.1</b> Evaluation criteria <sup>130</sup> | 10.2 Evaluation methods   | <b>10.3</b> Share of the final grade |
|------------------|--|---|--------------------------------------|
| 10.4 Course      | Demonstration of theoretical and practical     | Written exam, consisting of 3 subjects, 2 theoretical and one applied | 50%                                  |

<sup>127</sup> At least one title must belong to the discipline team and at least one title should refer to a reference work for discipline, national and international circulation, existing in the UPT library.

<sup>128</sup> Types of application activities are those specified in footnote 5. If the discipline contains several types of applicative activities then they are sequentially in the lines of the table below. The type of activity will be in a distinct line as: "Seminar:", "Laboratory:", "Project:" and / or "Practice/training".

129 At least one title must belong to the discipline team.

<sup>130</sup> Syllabus must contain the procedure for assessing the discipline, specifying the criteria, methods and forms of assessment, as well as specifying the weightings assigned to them in the final grade. The evaluation criteria shall be formulated separately for each activity foreseen in the curriculum (course, seminar, laboratory, project). They will also refer to the forms of verification (homework, papers, etc.)

|                         | knowledge related to the discipline                           |   |     |
|-------------------------|---|---|-----|
| 10.5 Applied activities | S: Portfolio of works made according to professional criteria | Active participation in the seminar, portfolio presentation with the required materials (news, invitation, feature, position statement, text for a website, brochure / leaflet, newsletter) | 50% |
|                         | L:  |   |     |
|                         | P <sup>131</sup> :  |   |     |
|                         | Pr:   |   |     |

**10.6** Minimum performance standard (minimum amount of knowledge necessary to pass the discipline and the way in which this knowledge is verified <sup>132</sup>)

- Demonstration of theoretical and practical knowledge by dealing with exam subjects. Grade 5 for the minimal treatment of the subjects, grade 10 for the demonstration of knowledge, combining the knowledge acquired from the course and seminar attendance with information drawn from the bibliography.
- For the seminar: presentation of a portfolio of original medium length public relations texts, consisting of news, invitation, feature, position statement, text for a website, respecting the style requirements and presentation features specific to the professional environment

| Date of completion                | Course coordinator (signature)                            | Coordinator of applied activities (signature) |
|-----------------------------------|---|---|
| 18.09.2020                        |   |   |
| Head of Department<br>(signature) | Date of approval in the Faculty<br>Council <sup>133</sup> | Dean<br>(signature)                           |
|                                   |   |   |

<sup>131</sup> In the case where the project is not a distinct discipline, this section also specifies how the outcome of the project evaluation makes the admission of the student conditional on the final assessment within the discipline.

<sup>&</sup>lt;sup>132</sup> It will not explain how the promotion mark is awarded.

The endorsement is preceded by the discussion of the board's view of the study program on the discipline record.